

Developing a Framework on Designing a Sustainable Supply Chain by Integrating Input-Output Analysis and DEMATEL Method: A Case Study on Textile Industry in Indonesia



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ABSTRACT

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The textile industry is one of the manufacturing industries experiencing rapid growth. This follows the magnitude of the impact of the textile industry supply chain from an economic and environmental perspective. Thus, analyzing the supply chain structure at the macro level is essential to understand the supply chain better. This study develops an approach that uses Input Output (IO) data taken from the World Input-Output Database (WIOD) to measure environmental impacts at the economic sector level. This study aims to design the textile industry's supply chain structure and identify the method used, which combines IO analysis and DEMATEL (Decision-Making Trial and Evaluation Laboratory). The novelty of this research is that it proposes a method to calculate the expected interaction of CO₂ emission within the supply chain. The results show the three-tier supply chain structure of textile industries in Indonesia. The leading suppliers of textile industries are the Manufacture of chemicals and chemical products (r11), wholesale trade (r29), and Crop and animal production (r1). Meanwhile, the sectors most polluting in the supply chain are electricity and gas (r24), the Manufacture of chemicals and chemical products (r11), and crop and animal production (r1).

1. INTRODUCTION

Concern about a sustainable supply chain has grown significantly during the last two decades. One reason is the increased awareness among stakeholders of the impact of industry actions that cause environmental issues. A sustainable supply chain is usually justified in terms of its contribution to an expansion of economic activity, an improvement in environmental quality, and enhancing human well-being [1]. Nowadays, companies are trying to incorporate sustainability standards into their strategic design planning to reduce ecological and social risks and ensure profitability and growth [2]. Moreover, sustainable supply chain (SC) management becomes an important strategic decision for the manufacturing industries.

Stricter regulations by governments and pressure from various stakeholders concerning environmental issues have contributed to the rising importance of including sustainability in the supply chain design [2]. Consequently, environmental aspects of SC have been discussed in the literature [3]. Although some companies consider environmental improvement, the practice in a SC is not easy. One of the reasons is that SC consists of cross-function parties.

A practical, sustainable supply chain design requires developing analytical models and designing appropriate measurement tools. Therefore, it is important to understand the quantitative impact of environmental issues in supply chain decision-making. This research explores a two-dimensional

sustainable supply chain design, which includes economic and environmental aspects. Determining the relationship between parties and quantifying its implication will help decision-makers identify strategies to manage and coordinate the relations within the SC [4].

A sustainable supply chain structure is a long and complex problem. Designing an effective, sustainable supply chain requires the development of analytical models and appropriate measurement tools. Currently, the majority of supply chain structure research uses a micro-level approach. One approach used is the development of mathematical models. A number of studies in the last decade have proposed various optimization models to overcome sustainable supply chain design problems [5-7]. Apart from that, some studies consider a combination of cost factors and emission reductions from production and transportation processes as criteria in decision-making [8, 9]. Zhang et al. [10] designed a network model that minimizes total costs, maximizes customer demand coverage and minimizes negative environmental impacts.

Previous research shows the use of IO analysis in the supply chain design of specific products/processes. IO analysis was initially only used to analyze changes in my economy. However, IO integration has been developed with other approaches, such as LCA, DEMATEL, and ANP. You et al. [7] developed a Multi-Objective (MO) model by integrating an LCA approach to design an optimal biofuel supply chain. On the same research object, Yue et al. [11] developed a model to minimize total costs and GHG (Green House Gases)

emissions both directly/indirectly. The model combines MO-MILP (Multi-Objective – Multi Integer Linear Programming), Life Cycle Assessment (LCA), and IO analysis to provide the results of the biofuel supply chain's techno-economic, social and emissions analysis. This research focuses on the biofuel supply chain, and the social indicator is the number of local jobs gained.

Based on previous research, IO analysis has been used in macro-level research. However, research that uses IO analysis at the macro level generally looks at environmental impacts due to the dynamics of global economic change [12-14]. Feng et al. [15] used IO analysis to evaluate the remanufacturing industrial sector, focusing on the impact on other industrial sectors, emission reduction, and the national economy. Research on supply chain design at the macro level is still rare, even though supply chain design requires a comprehensive, holistic analysis of the supply chain.

Several previous research studies have used the integration of IO analysis with the DEMATEL method for decision-making regarding supplier selection [16], sharing economy [17], and supply chain design, which considers environmental impacts in the steel industry [4]. However, the relationship between sectors has not yet been deeply discussed. Therefore, this research adopts an IO analysis approach and integrates it with the DEMATEL to understand the close relationship between sectors. DEMATEL was selected over other MCDM techniques due to its ability to analyze the relationship between sectors based on the relation's intensity, not only similarity as other techniques provide.

The textile industry in Indonesia is a case study in this research. The textile industry is one of the manufacturing industries experiencing rapid growth. The Indonesian Ministry of Industry has made the textile industry one of the development priorities in the Making Indonesia 4.0 Roadmap program. The development of the textile industry through Industry 4.0 aims to increase the domestic textile industry's competitiveness by utilizing technology capable of producing clothing and textiles for more specific needs [18]. Unfortunately, the economic contribution of Indonesia's fashion or textile industry is not directly proportional to its impact on the environment. Among the G20 countries, the textile industry of Indonesia ranks 2nd as the cause of water pollution [19]. Until now, the process of creating an environmentally friendly textile industry has faced many challenges.

The growth of the textile industry indicates the magnitude of the impact of the textile industry supply chain from an economic and environmental perspective. The textile industry supply chain begins with fiber production using raw materials from various types of plants, followed by the yarn and fabric production process. The final stage is producing consumer products, such as clothing and garment products. Apart from that, many other industries indirectly form the textile industry supply chain, which indirectly becomes part of the environmental impact of textile industry activities. This is why analyzing the supply chain structure at the macro level is important. Thus, the research question is how the supply chain structure would explain the economic and environmental impact in the textile industry.

This study develops an approach that uses Input Output (IO) data taken from the World Input-Output Database (WIOD) to measure environmental impacts at the economic sector level. The purpose of this study is to design the supply chain structure of the textile industry and identify the relationships

and linkages between sectors in the supply chain to analyze the industry with the most significant environmental impact. The method combines DEMATEL (Decision-Making Trial and Evaluation Laboratory) and the IO model. This macro-level analysis approach uses Indonesia's macroeconomic data as a case study based on the textile industry supply chain in three tiers. The integration model is expected to produce a quantitative analysis of economic and environmental impacts on designing the supply chain structure of the textile industry.

2. RESEARCH METHOD

The research method consists of two parts. The first part is to design the SC structure for the textile industry. The second part is to find the most effective CO₂ emitted industry among the supplier industries of textile SC in Indonesia as a case study.

2.1 Designing the textile industry SC structure

The SC structure is designed by determining the diagram of cause-effect relationships among various sectors. This research employs I/O and DEMATEL methods. DEMATEL is suitable for researching and solving complex and intertwined problem groups because it can verify interdependence between factors. Besides, it provides a chart that illustrates the interrelationship between factors useful for improvement [20].

The steps of DEMATEL methods are presented as follows:

Step 1. Formation of Pair-Wise Comparison Matrix (*M*). The matrix *M* shows the relationship between two industrial sectors. This research uses the economic IO table as matrix *M*.

$$M = \begin{bmatrix} a_{11} & \dots & a_{1n} \\ \vdots & \ddots & \vdots \\ a_{m1} & \dots & a_{mn} \end{bmatrix}$$

This research uses the 2014 World IO table from the WIOD database [21], where *a_{mn}* is the economic coefficient value between sector *m* to sector *n*.

Step 2. Create the normal matrix (*N*). The formula of matrix *N*:

$$N = \delta \cdot M \tag{1}$$

$$\text{where } \delta = \left(\frac{1}{\max \sum_{j=1}^n a_{ij}} \right) \tag{2}$$

It is a step to normalize the matrix *M* by multiplication of the matrix *M* with *δ*. The result shows a relationship between two by two industrial sectors.

Step 3: Calculating the total relation matrix (*T*).

$$T = N \cdot (I - N)^{-1} \tag{3}$$

Step 4: Calculate the superiority vector (*R+J*) and the relation vector (*R-J*).

R represents the sum of rows, while *J* is the sum of columns of the matrix *T*.

$$R = (R_i)_{n \times 1} = \left[\sum_{j=1}^n T_{ij} \right]_{n \times 1} \tag{4}$$

$$J = (C_i)_{1 \times n} = \left[\sum_{i=1}^n T_{ij} \right]_{1 \times n} \quad (5)$$

The superiority vector indicates the importance of factors. The more value of the factor, the more interaction that factor has with other factors, and the more important the factor is. Meanwhile, the relation vector indicates the influence of each factor on other factors [4, 22]. The average of the values in matrix T is the threshold value for factors. Only factors with values bigger than the threshold were taken into account. Then, factors with values smaller than the threshold are considered zero.

Step 5: plotting the causal influence diagram.

The position of each factor is specified with the coordinates of R_r+C_i and R_r-C_i . In plotting the diagram, R_r+C_i is on the horizontal axis, while R_r-C_i is on the vertical axis.

Step 6: drawing the relation map.

2.2 Analyse CO₂ emitted industry

The next step is to analyze the CO₂ emitted industry among the supplier industries of textile industries in Indonesia. The WIOD data also provide CO₂ emissions of each sector [21]. All data is retrieved from www.rug.nl/ggdc/valuechain/wiod/. The first step is developing the environmental IO matrix (M*) by multiplying the diagonal environmental matrix with the matrix T.

$$M^* = \text{diag} [\text{CO}_2] \times T \quad (6)$$

The next processes following the IO-DEMATEL method displayed in section 2.1.

3. RESULTS AND DISCUSSION

This research uses the world I/O table as the primary matrix M. The data released in 2016 leads to a 56×56 matrix demonstrating direct and indirect relationships between industries. Table 1 presents the names of sectors in WIOD, while Table 2 illustrates the matrix M (in millions of US\$).

The normal matrix N aims to calculate the ratio of data using Eq. (1), with the value of δ (Eq. (2)) as follows:

$$\delta = \left(\frac{1}{392,813} \right) = 2.546 \times 10^{-6} \quad (7)$$

The next step is calculating the total relation matrix (T) using Eq. (3) and determining the vectors R and J. The vector R is the summation of rows (Eq. (4)), while the vector J is the sum of columns (Eq. (5)). The matrix T with vectors R and J is illustrated in Table 3. Matrix T presents the degree of influence of each industry. The analysis's degree of influence shows industries' superiority in the supply chain. The superiority vector determines sectors that have a dominant influence on other industries.

Table 1. Sectors in WIOD

Code	Sectors	Code	Sectors
r1	Crop and animal production, hunting, and related service activities	r29	Wholesale trade, except for motor vehicles and motorcycles
r2	Forestry and logging	r30	Retail trade, except for motor vehicles and motorcycles
r3	Fishing and aquaculture	r31	Land transport and transport via pipelines
r4	Mining and quarrying	r32	Water transport
r5	Manufacture of food products, beverages, and tobacco products	r33	Air transport
r6	Manufacture of textiles, wearing apparel and leather products	r34	Warehousing and support activities for transportation
r7	Manufacture of wood and products of wood and cork, except furniture; Manufacture of articles of straw and plaiting materials	r35	Postal and courier activities
r8	Manufacture of paper and paper products	r36	Accommodation and food service activities
r9	Printing and reproduction of recorded media	r37	Publishing activities
r10	Manufacture of coke and refined petroleum products	r38	Motion picture, video, and television program production, sound recording, and music publishing activities; programming and broadcasting activities
r11	Manufacture of chemicals and chemical products	r39	Telecommunications
r12	Manufacture of basic pharmaceutical products and pharmaceutical preparations	r40	Computer programming, consultancy, and related activities; information service activities
r13	Manufacture of rubber and plastic products	r41	Financial service activities, except insurance and pension funding
r14	Manufacture of other non-metallic mineral products	r42	Insurance, reinsurance, and pension funding, except compulsory social security
r15	Manufacture of basic metals	r43	Activities auxiliary to financial services and insurance activities
r16	Manufacture of fabricated metal products, except machinery and equipment	r44	Real estate activities
r17	Manufacture of computer, electronic, and optical products	r45	Legal and accounting activities; activities of head offices; management consultancy activities
r18	Manufacture of electrical equipment	r46	Architectural and engineering activities; technical testing and analysis
r19	Manufacture of machinery and equipment n.e.c.	r47	Scientific research and development
r20	Manufacture of motor vehicles, trailers and semi-trailers	r48	Advertising and market research
r21	Manufacture of other transport equipment	r49	Other professional, scientific, and technical activities; veterinary activities

r22	Manufacture of furniture; other manufacturing	r50	Administrative and support service activities
r23	Repair and installation of machinery and equipment	r51	Public administration and defense; compulsory social security
r24	Electricity, gas, steam, and air conditioning supply	r52	Education
r25	Water collection, treatment, and supply	r53	Human health and social work activities
r26	Sewerage; waste collection, treatment, and disposal activities; materials recovery; remediation activities and other waste management services	r54	Other service activities
r27	Construction	r55	Activities of households as employers; undifferentiated goods- and services-producing activities of households for own use
r28	Wholesale and retail trade and repair of motor vehicles and motorcycles	r56	Activities of extraterritorial organizations and bodies

Table 2. Matrix M

	r1	r2	...	r6	r7	...	r15	r16	...	r44	r45	...	r56
r1	4,529	61	...	1,195	130	...	12	5	...	0	0	...	0
r2	3	0	...	53	2,423	...	19	1	...	0	0	...	0
...
r6	22	2	...	1,877	7	...	2	18	...	3	7	...	0
r7	15	0	...	1	1,328	...	194	12	...	2	3	...	0
...
r15	0	0	...	42	16	...	744	1,300	...	21	0	...	0
r16	85	3	...	49	59	...	139	255	...	19	11	...	0
...
r44	0	0	...	10	1	...	16	23	...	19	61	...	0
r45	0	0	...	6	2	...	73	7	...	145	252	...	0
...
r56	0	0	...	0	0	...	0	0	...	0	0	...	0

Table 3. Total relation matrix (S)

	r1	r2	...	r6	r7	...	r15	r16	...	r44	r45	...	r56	R
r1	0.0130	0.0002	...	0.0033	0.0004	...	5.15674E-05	2.52407E-05	...	1.12352E-05	1.63E-05	...	0	0.1957
r2	7.31E-05	7.87E-06	...	0.0001	0.0062	...	5.74224E-05	5.34373E-06	...	6.04681E-05	1.45E-05	...	0	0.0181
...
r6	6.12E-05	4.27666E-06	...	0.0048	1.9316E-05	...	6.46181E-06	4.67173E-05	...	9.11356E-06	1.83E-05	...	0	0.0063
r7	0.000172	1.61508E-05	...	7.36591E-06	0.0034	...	0.0005	3.64656E-05	...	0.0001	3.51E-05	...	0	0.0270
...
r15	0.0002	1.91359E-05	...	0.0001	4.27526E-05	...	0.0019	0.0033	...	0.0002	3.47E-05	...	0	0.0326
r16	0.0005	3.59519E-05	...	0.0001	0.0002	...	0.0004	0.0007	...	0.0003	8.18E-05	...	0	0.0444
...
r44	2.56E-05	2.48168E-06	...	4.95796E-05	1.74426E-05	...	5.29667E-05	7.23822E-05	...	5.53978E-05	0.000161	...	0	0.0104
r45	5.41E-05	5.97287E-06	...	2.90708E-05	1.24664E-05	...	0.0002	4.78715E-05	...	0.0004	0.000657	...	0	0.0205
...
r56	0	0	...	0	0	...	0	0	...	0	0	...	0	0
J	0.0515	0.0027	...	0.0316	0.0203	...	0.0304	0.0231	...	0.0148	0.0121	...	0	

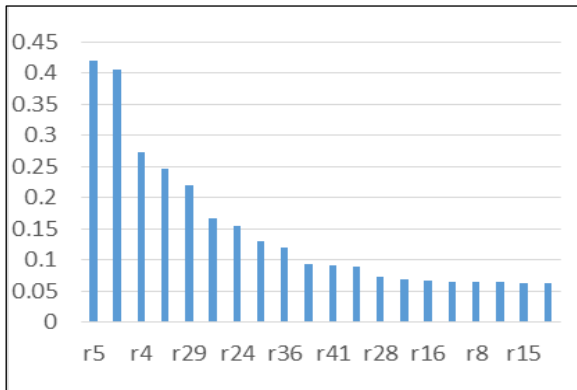


Figure 1. The superiority vector (R+J) diagram

Figure 1 illustrates the R+J diagram of the top 20 industries with the highest degree, which shows r5 and r27, namely the Manufacture of food products, beverages, and tobacco products and the construction sector. Both sectors play an important role in the relationship between industries. Figure 1 shows the industry strength of influence based on the highest to lowest according to the R+J value of the economic transactions. The highest industry is r5 (Manufacture of food products, beverages and tobacco products). This indicates that the food industry is the most significant. The second highest influence is the construction industry (r27). The five highest influences are r4, r1, r29, r10, and r24.

Meanwhile, Figure 2 illustrates the relation (R-C) diagram of 20 industries. In other literature, the relation vector is also known as the net effect. It shows that sector r1 (Crop and

animal production, hunting, and related service activities) has the highest positive degree. It is followed by r4 (Mining and quarrying) in second place. This indicates they are the two industries with the most influence in Indonesia. The graph's positive side (right side) is called the causal group, which requires a large amount of input from other sectors [17]. It consists of sectors that have a significant influence on the economic relationship. The three highest sectors are r1, r4 and r29.

On the other hand, the diagrams' negative side shows that sectors with input-oriented strength are more significant than output-oriented strength. In other words, sectors with a negative R-J indicate they are network suppliers. The three main suppliers are r27 (Construction), r5 (Manufacture of food products, beverages, and tobacco products), and r36 (Accommodation and food service activities).

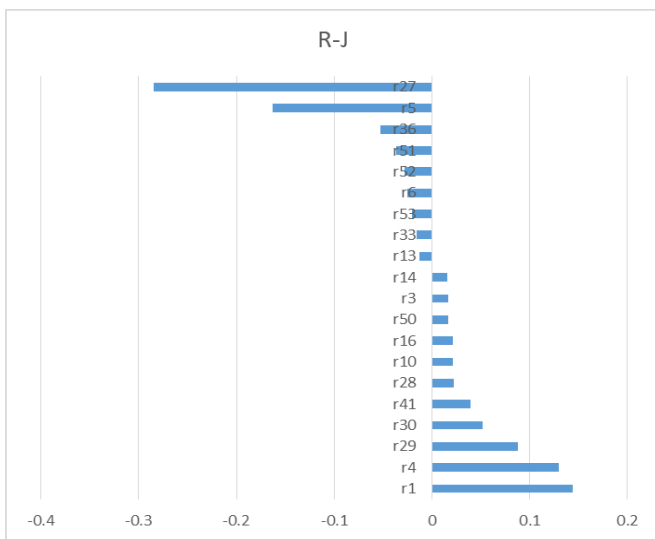


Figure 2. The relation vector (R-J) diagram

The MICMAC diagram (Figure 3) shows a Cartesian diagram that is divided into four quadrants, namely autonomous (I), dependent (II), linkage (III), and independent (IV).

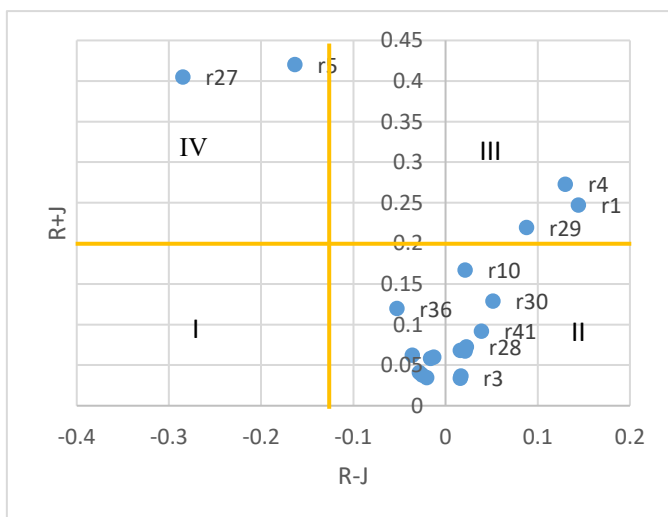


Figure 3. MICMAC diagram

Sectors r27 and r5 are in the quadrant IV. This indicates that sectors r27 and r5 significantly influence other industries but

are unaffected by them. This implies the effectiveness of sectors such as construction and food products, beverages, and tobacco in increasing the overall economic system performance [23, 24]. The MICMAC diagram also shows that none of the sectors are in quadrant I, which means none had low driving and independence power. This also implies all sectors have their roles in Indonesia's economic growth. Most sectors have weak driving power but strong dependence power, thus located in quadrant II (dependent). This indicates the dependency of sectors to each other. The growth of one sector will have a positive and/or negative impact on different sectors. Finally, three sectors (r4, r1, r29) are in quadrant III, which indicates a mutual relationship among these sectors. These three sectors are both driving and dependent and are affected by their actions, thus making them unstable and difficult to address.

There are five industrial sectors in quadrants 3 and 4, while the other sectors are spread across quadrants 1 and 2. The industrial sectors in quadrants 3 and 4 indicate that these sectors act as industries influenced by demand [8]. The five sectors are r27, r5, r4, r1, r29. Meanwhile, other sectors can be classified as those influenced by production. This also implies a supply chain strategy for the sectors. Where sectors in Quadrant 1 are suitable with a pull system strategy. Meanwhile, the push strategy suits quadrant 1 and 2 sectors more.

To develop the supply chain network, we need to determine industries in tier 2 and tier 3 of the textile supply chain. Table 2 shows the three highest industries in column c6 (Textile industries) from matrix T. The industries ranked the first three are r29, r11, and r1. Table 4 shows the industries in tier 2.

Table 4. Three main tier 2 suppliers of textile industries

Code	Industry	Value
r29	Wholesale trade, except for motor vehicles and motorcycles	0.004608
r11	Manufacture of chemicals and chemical products	0.003389
r1	Crop and animal production, hunting, and related service activities	0.003272

The same method was applied to determine Tier 3 industries. Figure 4 shows the economic supply chain network of Textile Industries in Indonesia. This supply chain network helps identify market segments more intuitively, which should be prioritized in resource efficiency efforts. Tier 2 and Tier 3 represent the intermediate demands and describe the resources used by other sectors to produce other products and services that are ultimately used in the textile industry.

The first objective of this research is to design the supply chain structure of textile industries and understand the criticality of resources. The result shows that chemical manufacturing, wholesale trade, and crop and animal sectors are the three main sectors in Tier 1. Moreover, the results also imply the importance of considered sectors in the second and third tiers. Interestingly, most sectors categorized as prominent or influential (based on the MICMAC diagram) are considered second and third tiers in the supply chain. This highlights the importance of considering the upstream supply chain to improve overall performance.

The next step is to design the supply chain network by considering the environmental aspects. The purpose is to examine resources with significant contributions to sustainable footprint in the textile supply chain. This paper used CO₂ intensity as the indicator of impact on the

environment. First, the intensity matrix of CO₂ (M*) due to economic transaction using Eq. (6). The diagonal matrix of CO₂ production is taken from the WIOD database. As mentioned previously, only 18 sectors would be considered in this analysis. The 18 highest sectors are selected based on the most increased economic interaction with the textile industries. Thus, M* is an 18×18 matrix.

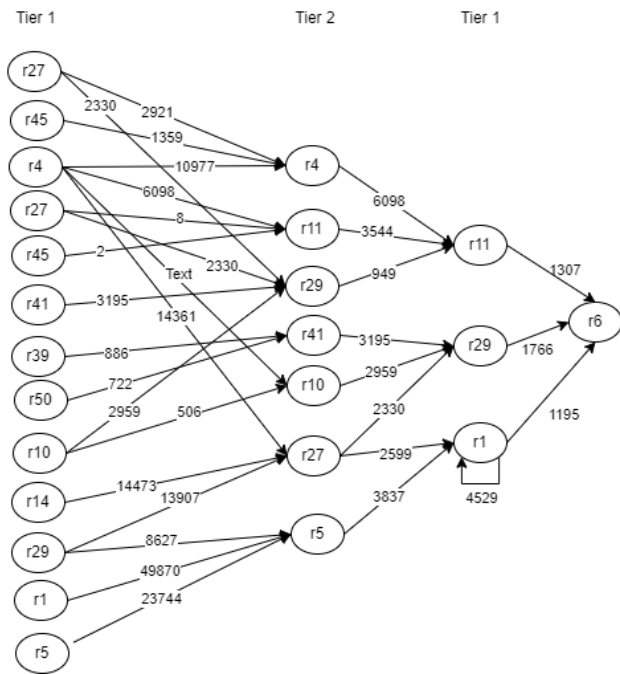


Figure 4. Indonesia's textile industry supply chain network based on economic transactions 2014

By following the DEMATEL methods, the total relation matrix for CO₂ (T*) was calculated. The T* was used to design the sustainable supply chain network for the textile industry. Table 5 shows the three industries with the highest contributions to producing CO₂ in the textile sectors, based on the relative values of CO₂ emission of each sector.

The electricity and gas industry is the most polluted sector in the textile supply chain. The chemical manufacturing and crop and animal production sectors follow this. This differs from the result of the most essential sectors based on economic transactions (Table 4), where wholesale trade is first—followed by chemical manufacturing and crop and animal product sectors. Interestingly, electricity and gas (r24) is in the 5th position as the sector that contributes economically to development but ranks first as a polluted sector in the textile industries. Moreover, this implies the contribution of tier 2 and tier 3 sectors toward environmental impact.

Table 5. The first three most polluting industries in Indonesia's textile supply chain in 2014

Code	Industry	Value
r24	Electricity, gas, steam, and air conditioning supply	5.56×10^{-4}
r11	Manufacture of chemicals and chemical products	1.98×10^{-4}
r1	Crop and animal production, hunting, and related service activities	1.27×10^{-4}

Next, the supply chain network's second tiers and the third tier sectors based on CO₂ emission are found. Figure 5 presents

the relative intensity of CO₂ emission relation within the SC of textiles industries in Indonesia.

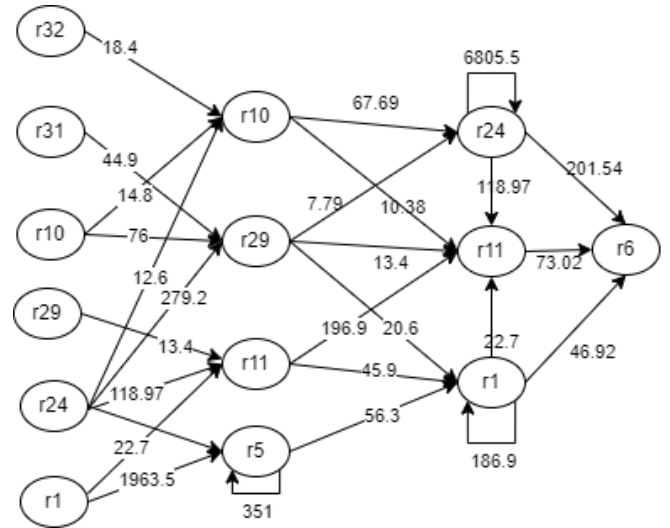


Figure 5. The CO₂ emission interaction among sectors

Incorporating environmental consideration into the supply chain is well recognized, particularly in the sector where enterprises rely on natural resources as role material [25]. By analyzing the contribution of resources/suppliers in the supply chain, enterprises can focus on sectors that need sustainability improvement. Hence, a new sustainability supply chain for the textile industry should be developed.

4. SUPPLY CHAIN NETWORK MANAGERIAL IMPLICATION

The results of this research can provide supporting information for the managers to capture the overall relationship between sectors of the textile industry. In the supply chain network, the textile industry is the focal industry responsible for producing the final product. Thus, it is the supply chain leader in the network. Using IO data, relative resource inputs and CO₂ emissions at each tier within the supply chain can be identified. Hence, it is used to build the supply chain network, as presented in Figure 4 and Figure 5.

In this paper, the textile industry supply chain network is presented. As such, this portrays a relationship between the textile industry and its suppliers. The textile industry has the leading role in the supply chain. As such, its policy, managerial, and operational decisions will impact overall economic and environmental performance. Figure 5 implies that it is essential to address the activities of suppliers in the upstream tiers that are identified as the most polluted resource in the supply chain. In this example, it is vital to perform intervention measures by implementing a low-carbon policy for the electricity, gas, steam, and air conditioning supply industries. This is likely to have the highest overall impact. Thus, this would bring the best economic and environmental value to the supply chain.

The sustainable supply chain network can also assist the industry in gaining further insight from benchmarking, especially against industry standards. Thus, it gains opportunities to fulfil the requirements of the government. The analysis would provide opportunities to improve environmental sustainability performance.

5. CONCLUSIONS

This paper presents the supply chain network based on economic and CO₂ emission perspectives. The results of this research can provide supporting information for the managers to capture the overall relationship between sectors of the textile industry. The industry wholesale trade (r29) is the main sector that economically impacts the textile supply chain, followed by the manufacturing of chemical and crop and animal production sectors. Meanwhile, the electricity, gas, steam, and air conditioning supply (r4) is the most polluted carbon emission in the supply chain. This implies that improving the effectiveness of the electricity, gas, steam, and air conditioning sectors will increase the supply chain's environmental performance (r24). Another important result is the role of the construction (r27) and food and beverage sectors (r5) as sectors that have a high influence on the overall economic system performance.

Moreover, using the input-output analysis, the proposed methodology provides an approach to determining the expected interaction of CO₂ emission within sectors. Therefore, it enables decision-makers to consider economic and environmental aspects in managing and coordinating the relations within industries in the textile supply chain in the competitive market.

For future studies, this approach can be applied not only to emissions but also to various extended IO data, such as social indicators and roles of recycling. Further points can be included for future studies, such as expanding the scope to cover multiregional analysis. In addition, managers can identify industries with the largest share of CO₂ emissions among the sectors in the textile supply chain.

The methodology should be applied in various industries and countries. Considering this method is highly computing, building it into an easier execute software or application is recommended. This will help managers get the results quickly for decision-making purposes.

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